Eric Epstein President

Daniel Soule Operations Manager

Kevin Webb Communications Manager

Jeffrey Liskin QA/Training Coordinator

Litchfield County Dispatch, Inc.

111 Water Street Torrington, CT 06790 www.lcd911.com



LCD Annual Membership Meeting – May 30, 2013

Meeting was called to order at 6:30 p.m. by President Epstein

Correspondence:

From Warren confirming Jim Schultz as director From Norfolk confirming Jeff Towle as director From Litchfield confirming Frank VanOrmer as director

Minutes – Motion by Jim Schultz (Warren) and seconded by Barkhamsted East FD to approve minutes of April 2012 Membership Meeting

Public Comment: President Epstein introduced the LCD staff including Dan Soule, Kevin Webb, Cammie Dilger and Brian Mirizzi.

Barkhamsted East FD raised concern that dispatch codes are being used more than plain language. More detail on the dispatch is requested. Dispatchers seem to be relying on codes rather than give plain language details.

Reports from Management:

Dan Soule advised the group that computer servers are being improved and will be compatible with the new fiber optic system that is being installed state-wide. This has the capability of streamlining information sharing between departments and LCD.

Kevin Webb reported that the Team Leader position is being vetted out and should be finalized shortly. The QA/QI improvement process continues with the call taking process. More attention will be focused on the dispatch procedures.

The motion was made by Steve Elovirta (Barkhamsted) and seconded by Gail Legyt (Barkhamsted East FD) to adjourn meeting at 6:58 p.m. Motion passed.